

# How To Guide

---

How to forward call to mobile number and other toll free number in call monitoring portal.

# Login to the Call Monitoring Portal

---



TheRealPBX  
Click, Connect, Communicate

Username

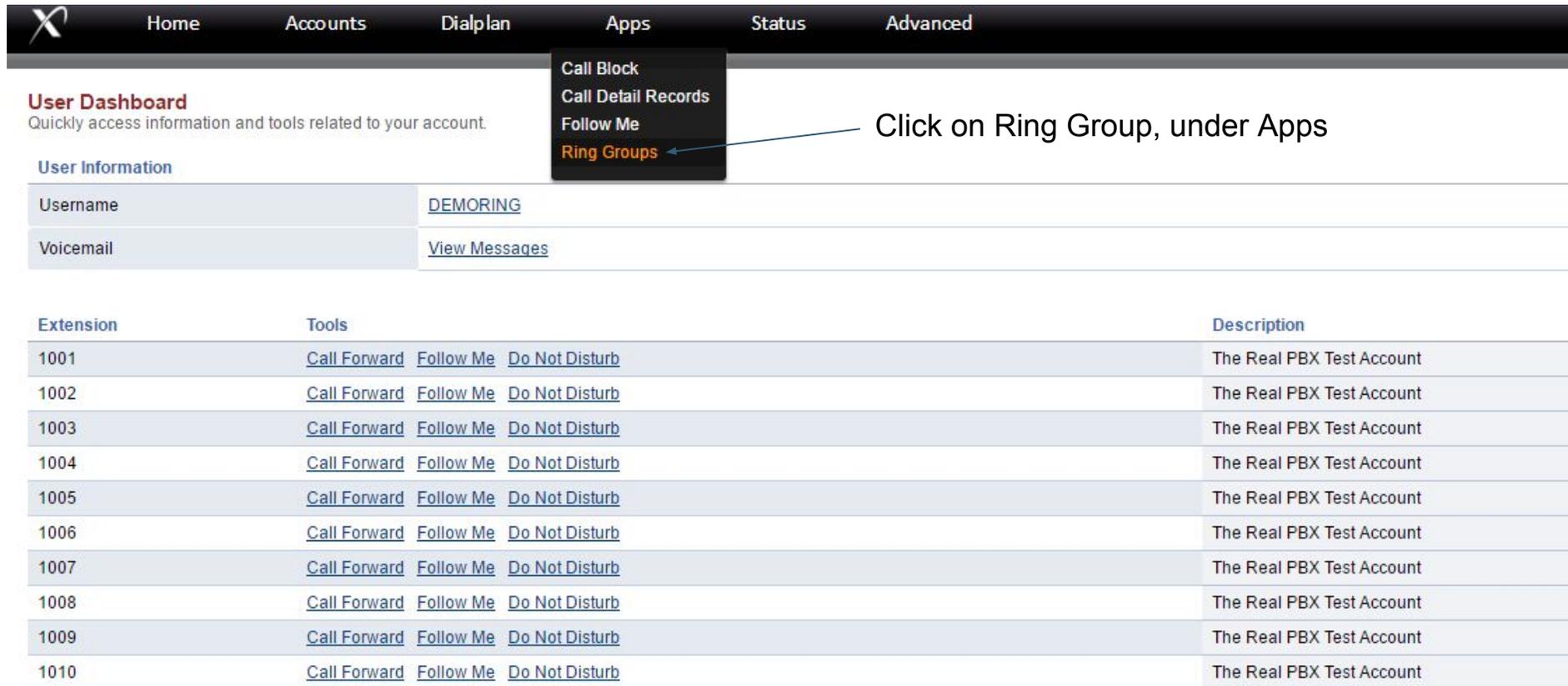
Password

LOGIN

The image shows a login form for TheRealPBX. The form is centered on a gray background. It features the company logo at the top, followed by the tagline 'Click, Connect, Communicate'. Below this are two input fields: 'Username' and 'Password'. At the bottom of the form is a black button with the word 'LOGIN' in white capital letters.

Login to the Call Monitoring portal using the credentials provided in your email.

# Go to Ring Groups

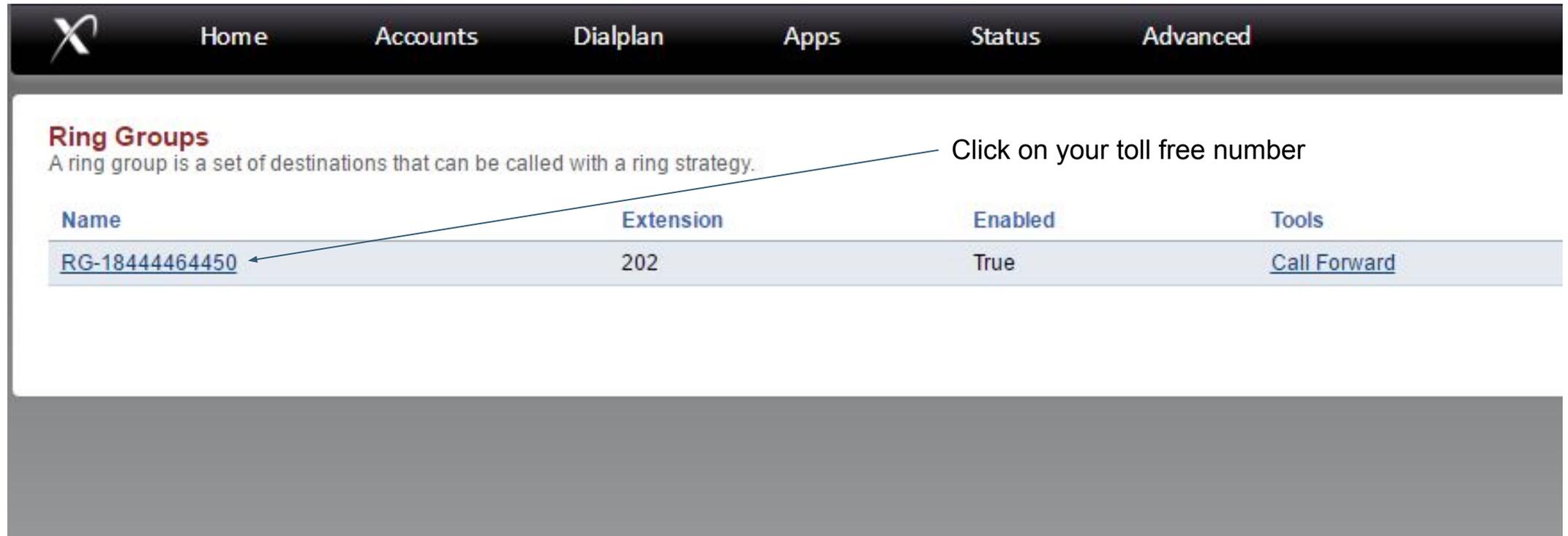


The screenshot shows a user dashboard with a navigation bar at the top containing 'Home', 'Accounts', 'Dialplan', 'Apps', 'Status', and 'Advanced'. A dropdown menu is open under 'Apps', listing 'Call Block', 'Call Detail Records', 'Follow Me', and 'Ring Groups'. An arrow points from the text 'Click on Ring Group, under Apps' to the 'Ring Groups' option. Below the navigation is a 'User Dashboard' section with 'User Information' including 'Username' (DEMORING) and 'Voicemail' (View Messages). At the bottom is a table with columns 'Extension', 'Tools', and 'Description'.

Extension	Tools	Description
1001	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1002	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1003	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1004	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1005	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1006	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1007	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1008	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1009	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account
1010	<a href="#">Call Forward</a> <a href="#">Follow Me</a> <a href="#">Do Not Disturb</a>	The Real PBX Test Account

# Select your Toll Free Number

---



**Ring Groups**  
A ring group is a set of destinations that can be called with a ring strategy.

Name	Extension	Enabled	Tools
<a href="#">RG-18444464450</a>	202	True	<a href="#">Call Forward</a>

Click on your toll free number

# Add Number in Destination

 Home Accounts Dialplan Apps Status Advanced

## Ring Group

A ring group is a set of destinations that can be called with a ring strategy.

Name	<input type="text" value="RG-18444464450"/>																				
Extension	<input type="text" value="202"/>																				
Strategy	<input type="text" value="Simultaneous"/>																				
Destinations	<table><thead><tr><th>Destination</th><th>Delay</th><th>Timeout</th><th>Prompt</th><th></th></tr></thead><tbody><tr><td><input type="text" value="18001234567"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text"/></td><td><input type="button" value="X"/></td></tr><tr><td><input type="text" value="911234567890"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text"/></td><td><input type="button" value="X"/></td></tr><tr><td><input type="text" value="919898xxxxxxxx"/></td><td><input type="text" value="0"/></td><td><input type="text" value="30"/></td><td><input type="text"/></td><td></td></tr></tbody></table>	Destination	Delay	Timeout	Prompt		<input type="text" value="18001234567"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	<input type="button" value="X"/>	<input type="text" value="911234567890"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	<input type="button" value="X"/>	<input type="text" value="919898xxxxxxxx"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	
Destination	Delay	Timeout	Prompt																		
<input type="text" value="18001234567"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	<input type="button" value="X"/>																	
<input type="text" value="911234567890"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>	<input type="button" value="X"/>																	
<input type="text" value="919898xxxxxxxx"/>	<input type="text" value="0"/>	<input type="text" value="30"/>	<input type="text"/>																		

Add destinations and parameters to the ring group.

Add your number with country code.  
Once you have added the number click on save