

Click, Connect, Communicate

How To Guide

How to install & configure an extension on my computer?

Login to your email to check your account details.

Prateek Karna <prateek.karna@therealpbx.com> to me 💌</prateek.karna@therealpbx.com>	4:09 PM (1 minute ago) 📩 🔸 🝷
Dear Customer,	
Thanks for showing your interest with The Real PBX. You may find the login details and the instructio unt, please visit <u>http://www.therealpbx.com/</u> and initiate a live chat to speak to our Engineers.	ns for the toll free account below. For live support and free demo of your acco
Account Name: The Real PBX Test Account	
Client ID: CN000TEST	
Toll Free Number: 18004452650 1 You will receive an en	nail with all the account details in your ema
Self-Care Portal Access:	
Link: https://customer.therealpbx.com	
Login: realpbxtestaccount	
Password: "As reset by you"	
Your extension details to register in softphones:	
S. No. Login Password	
1 CN000TEST-1001 82mll7vgwfg	

In case of any queries, please feel free to contact us anytime on the below mentioned links and numbers.

Thanks & Regards,

Download the softphone

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Prateek Ka	rna <prateek.karna< th=""><th>@therealpbx.com></th><th>4:09 PM (3 minutes ago) ☆ 🔸</th><th></th></prateek.karna<>	@therealpbx.com>	4:09 PM (3 minutes ago) ☆ 🔸	
to me 💌				
Dear Custor	mer,			
Thanks for sunt, please	showing your intere visit <u>http://www.the</u>	t with The Real PBX. You may fi realpbx.com/ and initiate a live cl	ind the login details and the instructions for the toll free account below. For live support and free demo of your acco that to speak to our Engineers.	
Account Na	ame: The Real PB	Test Account		
Client ID: (CN000TEST			
Toll Free N	lumber: 18004452	550		
Self-Care F	ortal Access:			
Link: https:	//customer.therealp	bx.com	Download the softphone	
Login: real	pbxtestaccount	2		
Password:	"As reset by you"			
Your exten	sion details to rec	ister in softphones:		
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In case of any queries, please feel free to contact us anytime on the below mentioned links and numbers.

Thanks & Regards,

Install the softphone

6C Biz Setup

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Setup - 6C Biz



Welcome to the 6C Biz Setup Wizard.



Install the softphone ... (contd.)

6C Biz Setup		_	
Select Components		C	Q
elect the components you want to insta nstall. Click Next when you are ready to	ill; clear the compon continue.	ents you do no	ot want to
GC Biz Add Desktop Shortcut	Click on a compo description	nent to get a d	etailed
Add Quick Launch Shortcut Start 6C with Windows			
stallBuilder			
	< Back	Next >	Cancel

Install the softphone ... (contd.)

X

🚱 6C Biz Setup

6C Biz 32 or 64 bit

Which version of 6C Biz would you like to install ?

③ 32 Bit version - compatible with 32 bit Microsoft Office. (Auto detected)

○ 64 Bit version - compatible with 64 bit Microsoft Office.

Select the type of Operating system you have, if you have 64-bit OS then install 64 bit version.

After that, complete the installation by clicking next.



Configuring Extension

0)		
Login		
Password		
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	nie and password	
Log me automatically		
Log me automatically		

After completing installation you are ready to login to your extension.

Your extension details to register in softphones:

S. No.	Login	Password	Î
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Soft Phone Download Link: https://s3.amazonaws.com/6c-softphone/6C_3.13_R1_Setup.exe

Enter the login id and password provided in your email

Configuring Extension ... (contd.)



Once you are logged in, you can go ahead starting calling.

Remember to add country code before dialing the number.

Example: US: 1-888-892-9646 UK: 44-800-048-8104 AUS: 61-268-078-789