

How To Guide

How to install & configure an extension on my computer?

Login to your email to check your account details.

The Real PBX - Toll Free Account Details Inbox x



Prateek Karna <prateek.karna@therealpbx.com>
to me ▾

4:09 PM (1 minute ago) ☆



Dear Customer,

Thanks for showing your interest with The Real PBX. You may find the login details and the instructions for the toll free account below. For live support and free demo of your account, please visit <http://www.therealpbx.com/> and initiate a live chat to speak to our Engineers.

Account Name: The Real PBX Test Account

Client ID: CN000TEST

Toll Free Number: 18004452650

Self-Care Portal Access:

Link: <https://customer.therealpbx.com>

Login: realpbxtestaccount

Password: "As reset by you"

Your extension details to register in softphones:

S. No.	Login	Password
1	CN000TEST-1001	82mll7vqwfg

Soft Phone Download Link: https://s3.amazonaws.com/6c-softphone/6C_3.13_R1_Setup.exe

In case of any queries, please feel free to contact us anytime on the below mentioned links and numbers.

Thanks & Regards,

1 You will receive an email with all the account details in your email

Download the softphone

The Real PBX - Toll Free Account Details Inbox x



Prateek Karna <prateek.karna@therealpbx.com>

4:09 PM (3 minutes ago) ☆



to me ▾

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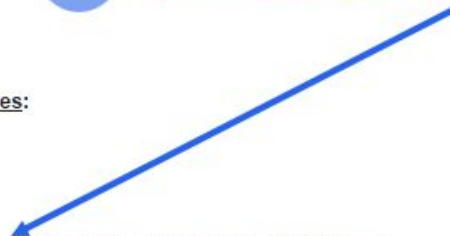
S. No.	Login	Password
1	CN000TEST-1001	82mlI7vqwfg

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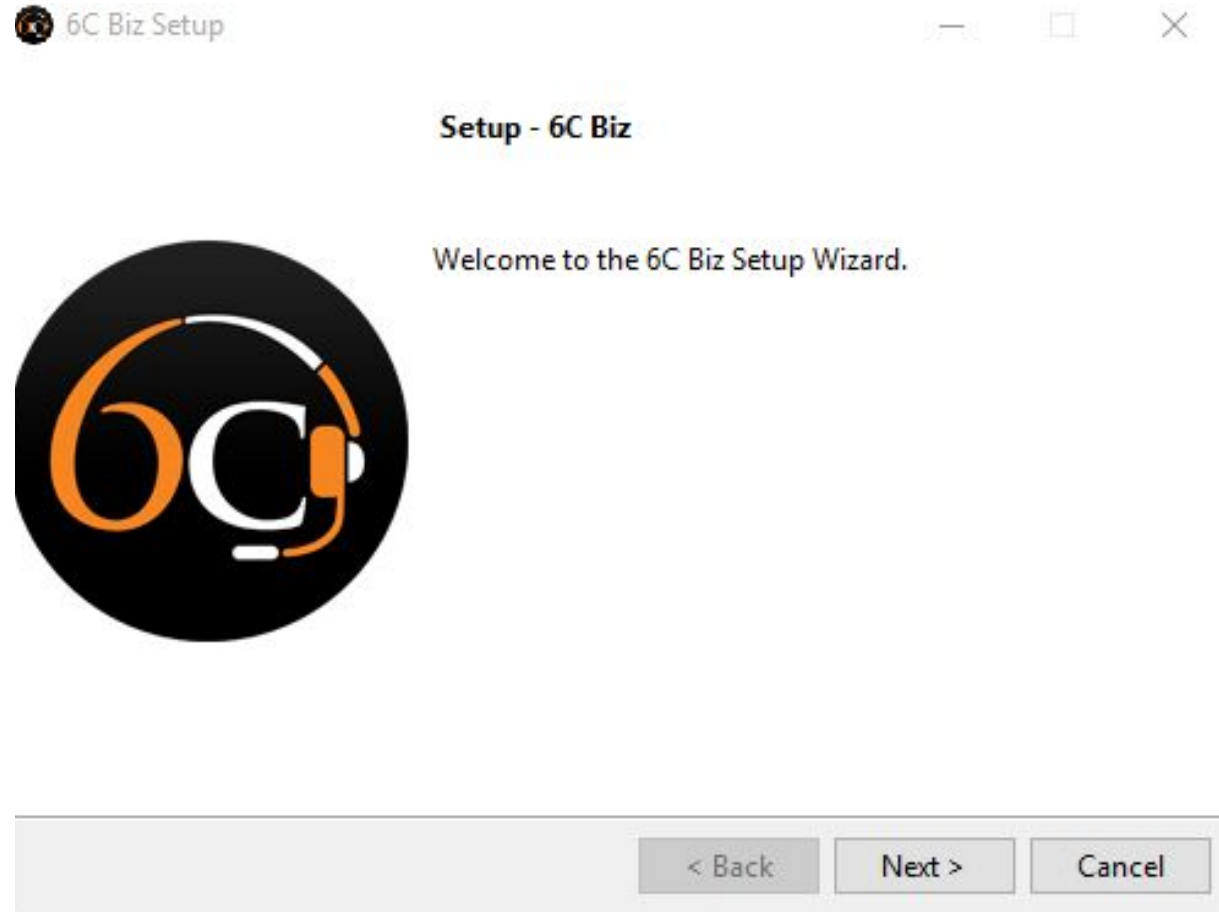
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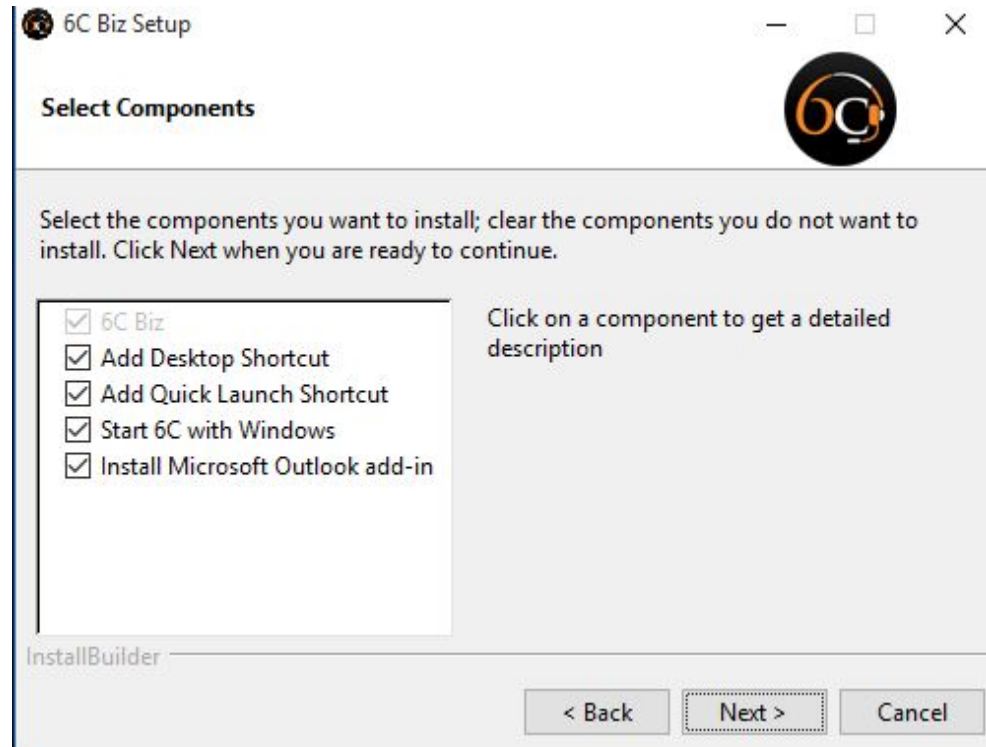
2 Download the softphone



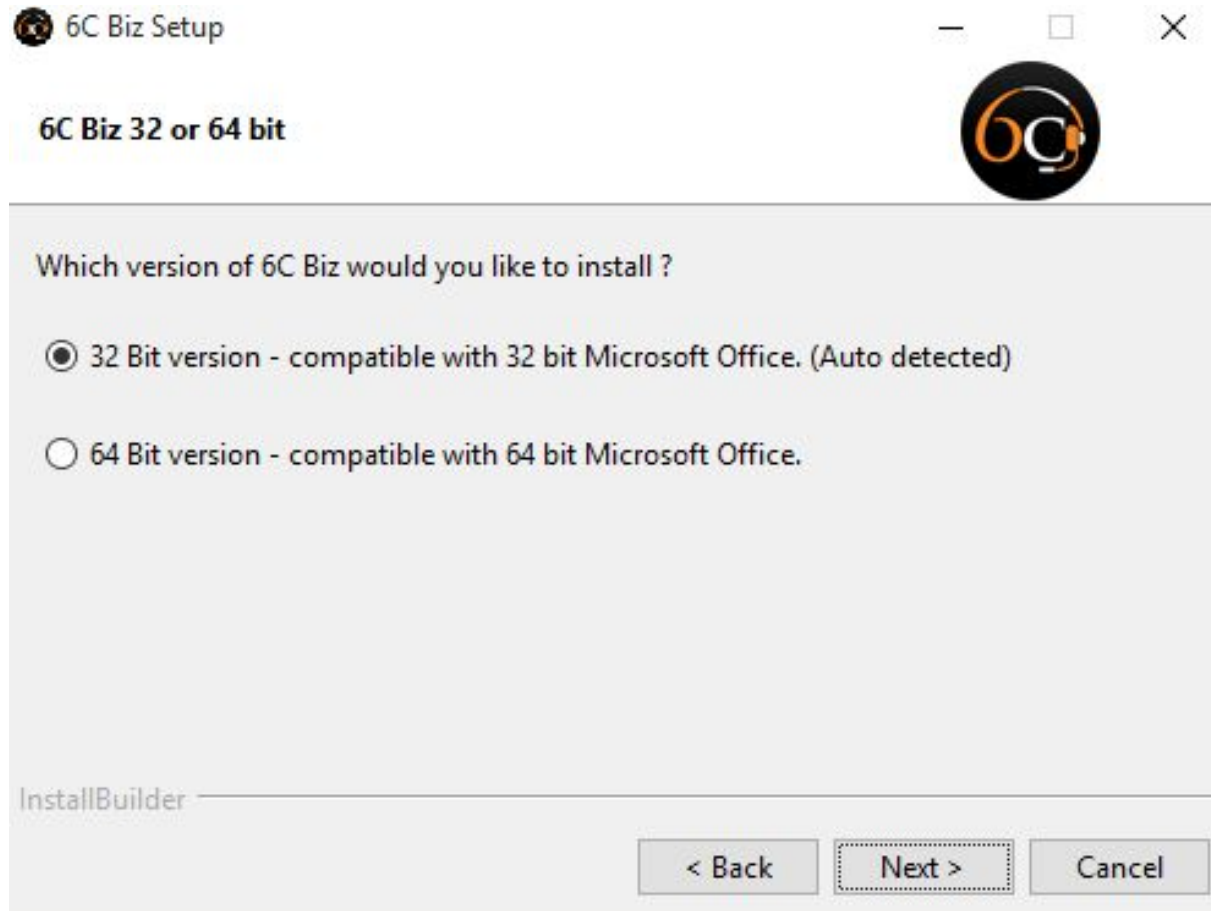
Install the softphone



Install the softphone ... (contd.)



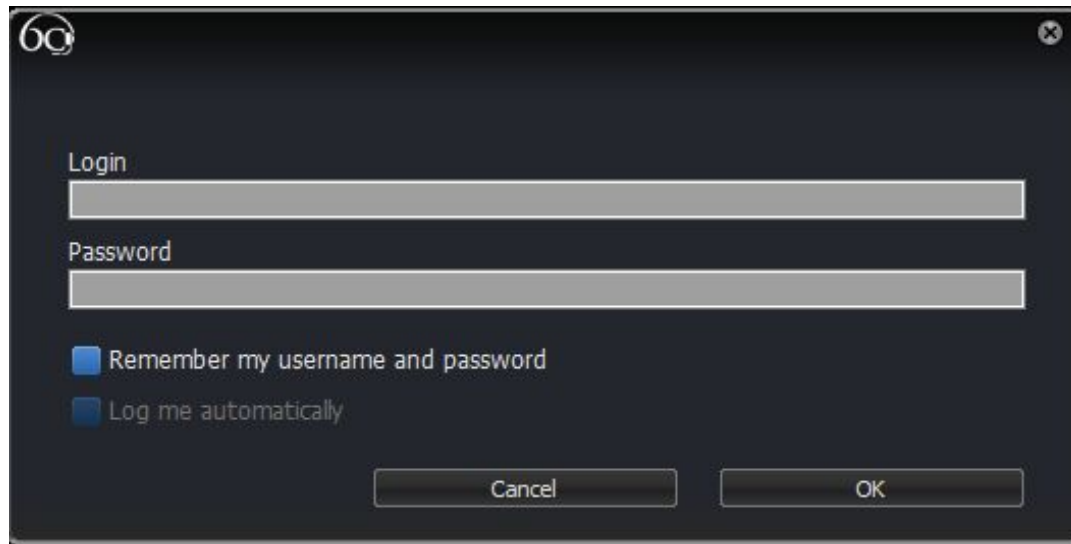
Install the softphone ... (contd.)



Select the type of Operating system you have, if you have 64-bit OS then install 64 bit version.

After that, complete the installation by clicking next.

Configuring Extension



A screenshot of a dark-themed login dialog box for the 6C softphone. The dialog has a title bar with the 6C logo and a close button. It contains two text input fields labeled "Login" and "Password". Below the fields are two checkboxes: "Remember my username and password" and "Log me automatically". At the bottom are "Cancel" and "OK" buttons.

Your extension details to register in softphones:

S. No.	Login	Password
1	CN000TEST-1001	82mlI7vqwfg

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After completing installation you are ready to login to your extension.

Enter the login id and password provided in your email

Configuring Extension ... (contd.)



Once you are logged in, you can go ahead starting calling.

Remember to add country code before dialing the number.

Example:

US: 1-888-892-9646

UK: 44-800-048-8104

AUS: 61-268-078-789