

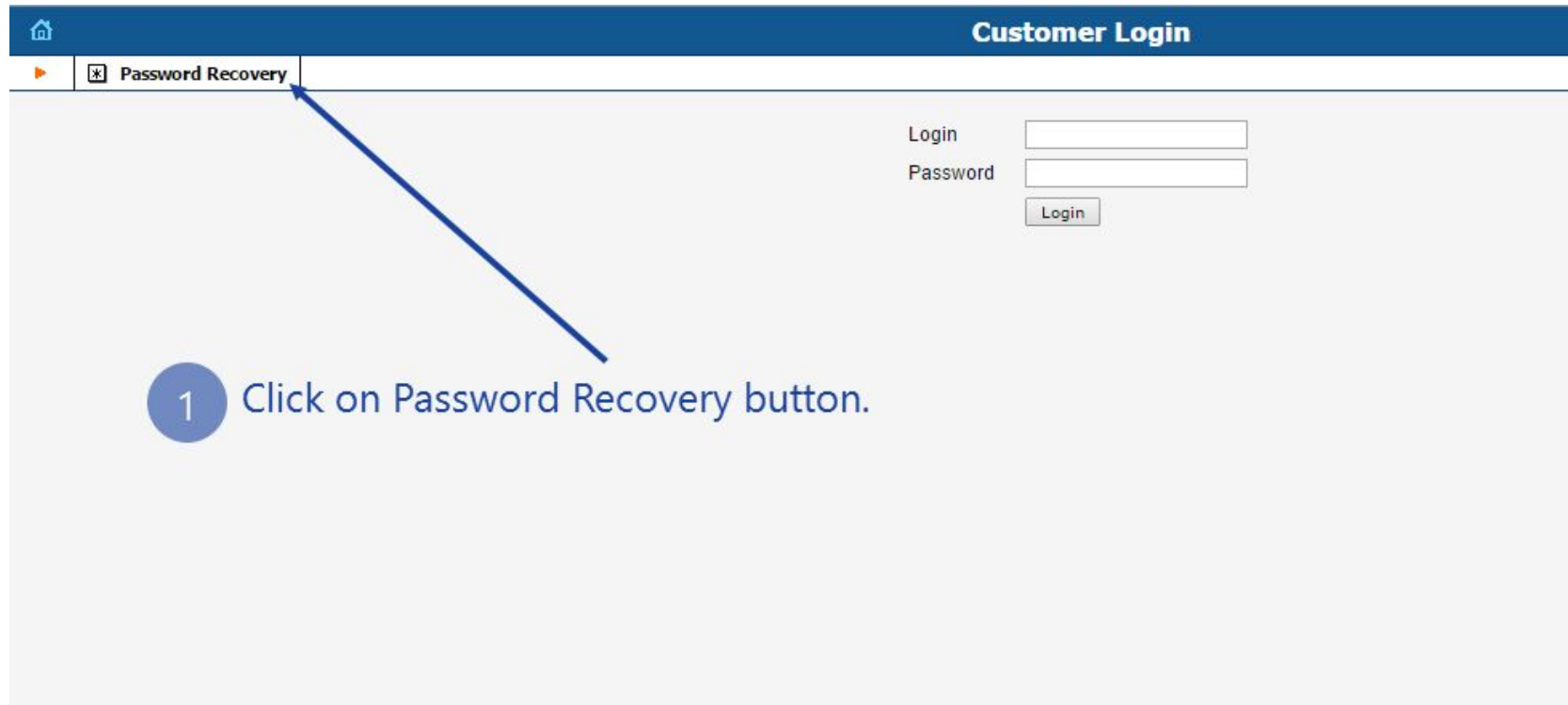
# How To Guide

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How to change self-care access password?

# Step1: Login to Self-Care Access

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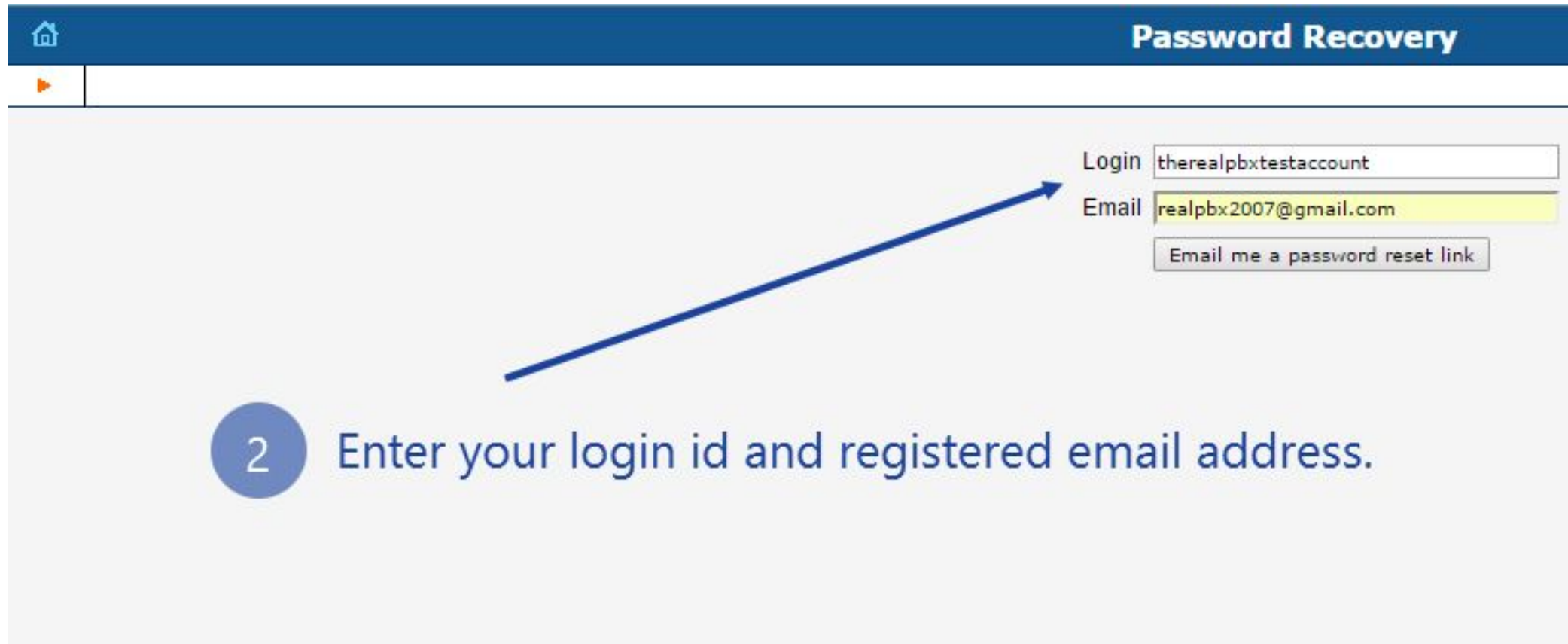


The screenshot shows a web browser window with a dark blue header containing a home icon and the text "Customer Login". Below the header, a tab labeled "Password Recovery" is active. The main content area features a login form with two input fields: "Login" and "Password", and a "Login" button. A blue arrow points from a circular callout containing the number "1" to the "Password Recovery" button. The callout text reads "Click on Password Recovery button."

Kindly go to the login page on <http://customer.therealpbx.com> and click on password recovery

# Step 2: Enter your details

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The screenshot shows a web interface for password recovery. At the top, there is a dark blue header with a home icon on the left and the text "Password Recovery" on the right. Below the header, there is a light gray form area. On the left side of the form, there is a blue circle containing the number "2". A blue arrow points from this circle towards the form fields. The form contains two input fields: "Login" with the text "therealpbxtestaccount" and "Email" with the text "realpbx2007@gmail.com". The "Email" field is highlighted in yellow. Below the input fields is a button that says "Email me a password reset link".

2 Enter your login id and registered email address.

Home Password Recovery

Login therealpbxtestaccount

Email realpbx2007@gmail.com

Email me a password reset link

# Step 3: Go to your email

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sales@therealpbx.com via psg.mybilling.net

to me ▾

Someone (perhaps you) has requested the password to be reset for your realpbxtestaccount login. We have received this request from the IP address 182.73.228.227 / no host name (IN).

You may reset the password and create a new ones by clicking the link below (the link will expire within the next 5 days).

<https://manage.therealpbx.com:8454/forgot.html?nonce=ec8bd90949e1f86048013cbb8b9cfc26>

If you did not request or authorize this, you do not need to take any action - please simply ignore this email and your credentials will not be changed.

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Click on the link to reset your password.

