

How To Guide

How to check minutes remaining on my toll free number?

Login to Self-Care Access

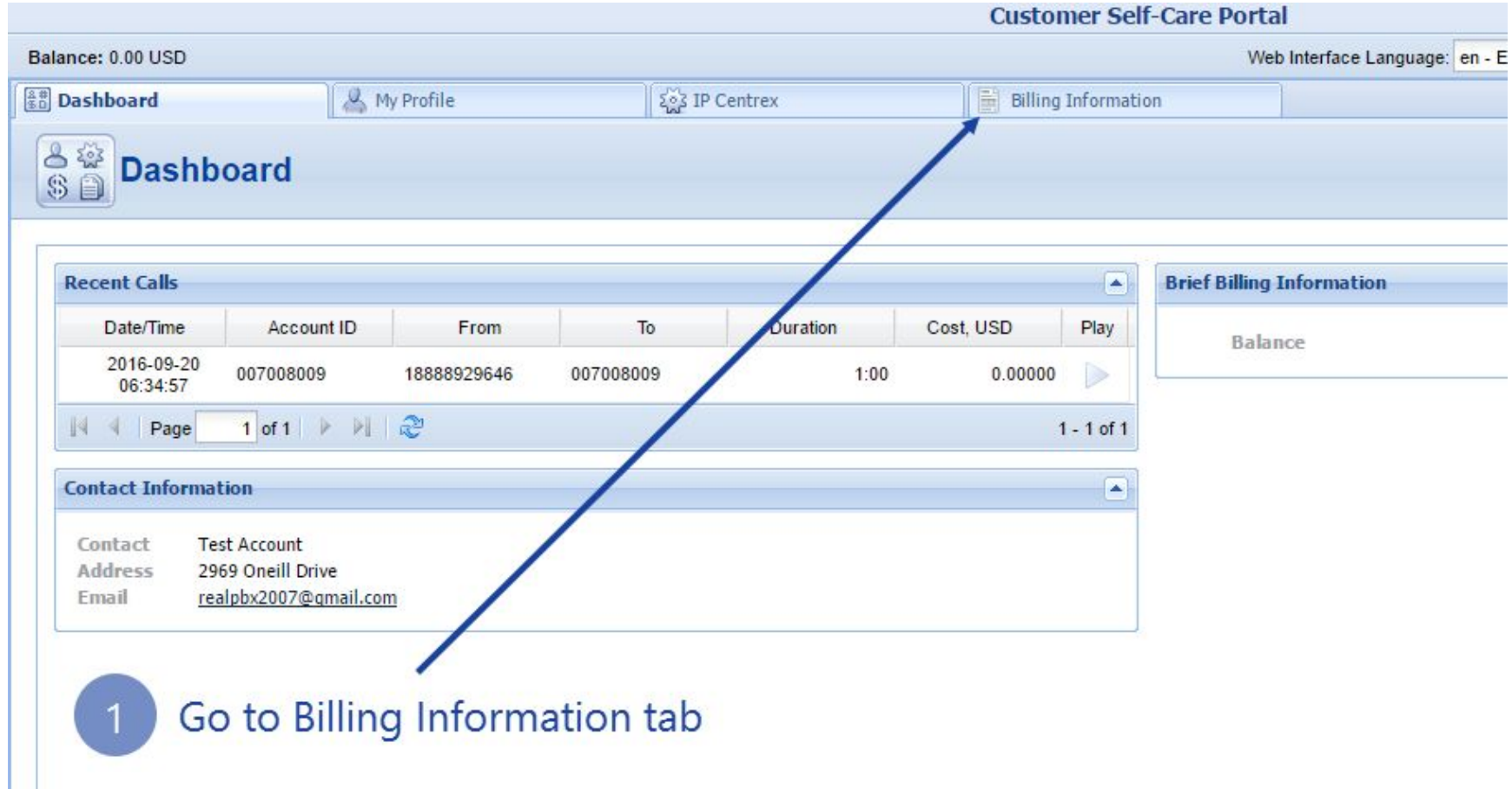
Customer Login

Login

Password

Kindly login to your self-care access on <http://customer.therealpbx.com>

Step 1: Go to Billing information



The screenshot displays the Customer Self-Care Portal interface. At the top, the balance is shown as 0.00 USD and the language is set to en - E. The navigation bar includes tabs for Dashboard, My Profile, IP Centrex, and Billing Information. A blue arrow points to the Billing Information tab. Below the navigation bar, there is a Dashboard section with a grid of icons. The main content area is divided into three sections: Recent Calls, Contact Information, and Brief Billing Information. The Recent Calls section contains a table with one entry. The Contact Information section lists account details. The Brief Billing Information section shows the current balance.

Customer Self-Care Portal

Balance: 0.00 USD Web Interface Language: en - E

Dashboard My Profile IP Centrex Billing Information

Dashboard

Recent Calls

Date/Time	Account ID	From	To	Duration	Cost, USD	Play
2016-09-20 06:34:57	007008009	18888929646	007008009	1:00	0.00000	

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Contact Information

Contact Test Account
Address 2969 Oneill Drive
Email realpbx2007@gmail.com

Brief Billing Information

Balance

1 Go to Billing Information tab

Step 2: Click on Volume Discounts

Customer Self-Care Portal

Balance: 0.00 USD Web Interface Language: en - English

Dashboard My Profile IP Centrex Billing Information

Volume Discounts

Destination Group	Service	Peak Level	Threshold	Used	Remaining
USA Toll Free Incoming	Voice Calls	N/A	450.00 minutes	0.00 minutes	450.00 minutes
Aus TollFree	Voice Calls	N/A	100.00 minutes	0.00 minutes	100.00 minutes
UK TollFree	Voice Calls	N/A	150.00 minutes	0.00 minutes	150.00 minutes
USA Outbound Calls	Voice Calls	N/A	50.00 minutes	1.00 minute	49.00 minutes

2 Click on Volume Discounts

3 Here you can check your plan & minutes remaining